

## CONTACT



## THOMAS MWAURA MBURU

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## OBJECTIVE

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To offer my best as to guarantee maximum positive productivity

## EXPERIENCE

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2023 -

- **Cafe attendant**  
Viking cruise line  
Professional welcoming and sales oriented F&B Service following the S.T.A.R. Service Experience Standards.  
Ensure absolute cleanliness and order in accordance with HACCP and USPHS rules as well as department SOP's and supervisors directions.  
Follow service procedures according to SOP's, Department Service Standards and all applicable Sanitation and Safety standards at all times.  
Setting up and maintaining all self-service buffet areas ensuring each item is associated with the correct label. Including, if so instructed, working from behind the food lines.  
Serving beverages during meal period as instructed by supervisors following company safe alcohol serving policies.  
When working in teams with Waiters the function is to support and assist as well as being an additional guest resource.  
Working area is set up in accordance with direction from supervisor.  
Prepare and perform F&B activities (i.e. cocktail parties, Tea Time, Café Lunch) and special events as assigned.  
Tallying any sales transactions and correctly following all accounting procedures.  
Cleaning of working areas and operating equipment in accordance with company rules and standards.  
Assist in other departments upon instruction from supervisors as required.  
Keeping and storing of any assigned inventory stock in accordance with set par levels following safety and sanitation rules and regulation.  
  
Actively participate in onboard training programs.  
Embarkation duty as directed, including luggage assistance, guest escorting and any other related duty.  
Participate in loading as required and on direction of supervisors.  
Perform related duties as required. This position description in no way states or implies that these are the only duties to be performed by the shipboard employee occupying this position. Shipboard employees will be required to perform any other job-related duties assigned by their supervisor or management.

2021 - 2023

- **Assistant waiter**  
Dubai world islands
  - Greeting guests and taking drink and food orders
  - Staying attentive to the needs of guests in the dining area
  - Delivering food from the kitchen to the guests
  - Ensuring the food order is made correctly by kitchen staff and looks presentable for guests
  - Following health code standards with regards to the handling of food
  - Performing shift duties like delivering racks of cups to the service station, rolling silverware, pre-bussing tables, wiping tables and removing debris and more

2018 - 2020

- **Assistant waiter**  
Hilton Dubai
  - Greeting guests and taking drink and food orders
  - Staying attentive to the needs of guests in the dining area
  - Delivering food from the kitchen to the guests
  - Ensuring the food order is made correctly by kitchen staff and looks presentable for guests
  - Following health code standards with regards to the handling of food
  - Performing shift duties like delivering racks of cups to the service station, rolling silverware, pre-bussing tables, wiping tables and removing debris and more

## EDUCATION

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2016

- **Utalii college**  
Food and beverage  
Diploma

## SKILLS

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- Attentive to detail Passionate Self driven

## LANGUAGES

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- English,arabic,swahili

## REFERENCE

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- **ms.Oliminde - dubai world islands**  
security manager  
+971523547514